UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

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TRANS-SPEC TRUCK SERVICE, INC. D/B/A TRUCK SERVICE)))
Plaintiff,))
ν.) C.A. NO.: 04-11836RCL
CATERPILLAR INC.))
Defendant.))
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AFFIDAVIT OF DAVID B. ANDERSON IN SUPPORT OF DEFENDANT CATERPILLAR INC.'S OPPOSITION TO PLAINTIFF'S AMENDED MOTION FOR A PRELIMINARY INJUNCTION

- 1, David B. Anderson, of full age, being duly sworn on his oath, deposes and says:
- 1. My name is David B. Anderson and I am currently employed by Caterpillar Inc. ("Caterpillar") as its Manager of Technical Support. Among other matters, my job duties require me to assist Caterpillar's attorneys in gathering technical information on the company's products, including invoices, purchase orders, warranties, warranty repair histories, technical drawings and bulletins, Operations Manuals and Service Manuals. I have served as Caterpillar's Manager of Technical Services since approximately 2000. Prior to taking this position, I was employed by Caterpillar in various engineering positions. In total, I have been employed by Caterpillar for 31 years.
- 2. I am familiar with Caterpillar's C-12 series of diesel engines. Over the last nine years, Caterpillar has sold 144,660 C-12 engines. The C-12 has a proven track record of performance in the field.

- 3. Caterpillar does not sell C-12 engines directly to end-users such as Trans-Spec Truck Service, Inc. ("Trans-Spec"). It sells C-12 engines to original equipment manufacturers (OEM's) and/or independent, authorized Caterpillar dealers only.
- 4. A search of Caterpillar's regular business records for documents and information related to the sale of Caterpillar C-12 engines to OEM's that, in turn, sold on-highway trucks to the plaintiff in this matter, Trans-Spec, was conducted at my request and direction. Caterpillar's records show that it built and shipped twenty-two C-12, 410 horsepower engines to an on-highway truck manufacturer called Sterling Truck to its manufacturing facility in St. Thomas, Ontario, Canada in November 1999. The serial numbers for each C-12 engine and its build (B), ship (S), and delivery (D) date is set forth below:

SERIAL NO.: 2KS27780	B : 11/02/99
	S: 11/10/99
	D: 01/15/00
SERIAL NO.: 2KS27791	B: 11/02/99
The same of the sa	· · · ·
	S: 11/17/99
	D: 01/15/00
SERIAL NO.: 2KS27853	B: 11/02/99
	S: 11/12/99
	D: 12/08/99
SERIAL NO.: 2KS27844	
SERIAL NO.: 2RS2/844	B: 11/02/99
	S: 11/17/99
	D : 01/15/00
SERIAL NO.: 2KS27857	B: 11/02/99
	S: 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS27861	
	B : 11/02/99
	S: 11/16/99
	D : 01/15/00

SERIAL NO.: 2KS27877	D. 11/02/00
The second of th	B : 11/03/99 S : 11/16/99
	1
	D : 12/08/99
SERIAL NO.: 2KS27878	B : 11/03/99
	S: 11/16/99
	D : 01/15/00
SERIAL NO.: 2KS27893	
SERIAL NO.: 2K827893	B: 11/03/99
	S: 11/15/99
	D: 12/08/99
SERIAL NO.: 2KS27897	B: 11/03/99
	S: 11/15/99
	D : 12/08/99
	D. 12/08/99
SEDIAL NO AMERICA	
SERIAL NO.: 2KS27904	B: 11/03/99
	S: 11/15/99
	D: 12/08/99
SERIAL NO.: 2KS27905	B: 11/06/99
	S: 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS27914	
SERIAL RO.: 2K52/914	B : 11/03/99
	S: 11/16/99
	D : 01/15/00
SERIAL NO.: 2KS27931	B: 11/03/99
	S: 11/16/99
	D : 01/15/00
SERIAL NO.: 2KS27936	D 11/02/02
	B: 11/03/99
	S: 11/16/99
	D : 01/15/00
SERIAL NO.: 2KS27953	B: 11/03/99
	S: 11/17/99
	D: 01/15/00
SERIAL NO.: 2KS27955	B: 11/03/99
	S: 11/16/99
	D : 01/15/00
	10: 01/13/00

SERIAL NO.: 2KS27956	B: 11/03/99
	S: 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS27999	B : 11/03/99
	S: 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS28276	B 11/00/00
DIG. 11 140.1. DIXD20270	B: 11/08/99
	S : 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS28368	B: 11/09/99
	S : 11/16/99
	D: 01/15/00
SERIAL NO.: 2KS28378	B: 11/09/99
	S: 11/17/99
	D : 01/15/00

5. Each C-12 engine sold to Sterling Truck was accompanied by a written, limited express warranty. Depending on the date of delivery, one of two warranty statements accompanied the engine when shipped from Caterpillar (SELF5271 for engines delivered in December 1999 and SELF5302 for engines delivered in January 2000). The warranty statement provides for two warranties: a standard warranty covering the first 24 months of use and an extended warranty covering specific components only for the first 60 months of use, or the first 500,000 miles (whichever event took place first). Trans-Spec also purchased Extended Service Coverage Plus (ESC) for its engines (Form No. LELT6573-02). The ESC contract ran concurrent with the extended warranty. Caterpillar's obligation under the warranties and ESC contract is limited to repair and replacement of defective parts (as enumerated therein). Caterpillar prominently and properly excludes all other warranties, express and implied, including warranties of

merchantability and fitness for a particular purpose. Caterpillar also excludes incidental and consequential damages.

- 6. Caterpillar's express, limited warranties and ESC contract became effective on the delivery date of each C-12 engine. The standard warranty on each such engine ended long ago. The extended warranty on each engine ends either on December 8, 2004 (for the engines delivered on December 8, 1999) or January 14, 2005 (for the engines delivered on January 15, 2000).
- 7. Caterpillar has honored its warranty obligations to the plaintiff to date. Attached to this affidavit as Exhibit A is a true and accurate summary of all warranty repairs made to the plaintiff's C-12 engines.
- 8. Plaintiff's complaint claims that Caterpillar participated in discussion of the "exact specifications and intended use for the [Trans-Spec] trucks" through its "representative" Harry Calderbank at a meeting in Ontario, Canada. Caterpillar does not now employ and has never employed a person by the name of Harry Calderbank. Caterpillar employees did not participate in the design, manufacture, assembly, or sale of the truck that the plaintiff purchased from Sterling Truck.
- 9. The following information about Sterling Truck, published on its website (www.sterlingtruck.com), will provide the Court with an appreciation of the size and sophistication of this truck manufacturer:

"Sterling was founded by Freightliner LLC in 1998 as a new subsidiary with its own distribution network and distinctive product offerings. Sterling is headquartered in Willoughby, Ohio, in the Cleveland metropolitan area. Freightliner LLC is a DaimlerChrysler company, the world's leading commercial vehicle manufacturer.

"Sterling's mission is to be the dominant manufacturer of vocationally oriented, over-the-road and premium owner operator Class 5-8 trucks in

North America. The company offers truck operators a level of product technology and customer support previously unavailable to vocational truck buyers."

"Sterling targets select segments of the vocational markets. Vocational trucks are those that are called on to do more than haul freight -- they are an integral tool for the truck operator. Sterling's vocational trucks are highly engineered, very rugged, have industry-leading driver ergonomics, and are made to be strong, efficient and productive.

Signed under the penalties of perjury this 9th day of September, 2004.

David B. Anderson

Trans-Spec Truck Services Inc. vs. Caterpillar Inc.

MODEL:C-12

SERIAL NO.: 2KS27780

ENG AR: 179-3953

B: 02Nov1999

S: 10Nov1999 D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
27-Mar-03	236042	AJ55	\$424.38	Cold Wheel Burst
1-Apr-04	303003	A73M	\$1,566.61	Leaks

SERIAL NO.: 2KS27791

ENG AR: 179-3953

B: 02Nov1999

S: 17Nov1999

D: 15Jan2000

NO SIMS History

SERIAL NO.: 2KS27853

ENG AR: 169-2487-02

B: 02Nov1999

S: 12Nov1999

D: 08Dec1999

DATE	MILES	RPR DLR	\$'S	COMMENTS
4-Feb-00	22310	A55C	\$419.12	Injector Not Firing
21-Aug-00	91501	D085	\$92.05	Fault Code 190-12
13-Jul-01	209077	D085	\$1,780.41	Perf Serv Letter
21-Feb-03	14512	D492	\$0.00	Level III Generated
17-Sep-03	478325	D088	\$14,928.25	Plug Broken Out

SERIAL NO.: 2KS27844

ENG AR: 179-3953

B: 02Nov1999

S: 17Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$ ` S	COMMENTS
27-May-04	279952	AJ55	\$1,700.64	Front Cover Leak
30-Jun-04	289943	AJ55	\$0.00	Flywhl Hsg Bolts Brk

SERIAL NO.: 2KS27857

ENG AR: 179-3953

B: 02Nov1999

S: 16Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
17-Apr-03	192182	A16J	\$1,067.64	Excessive Oil Leakag
27-Jun-03	178471	DFHL		Internal Failure
27-Jun-03	178471	DFHL	(\$521.99)	Internal Failure
30-Jun-04	257163	B420	\$0.00	

SERIAL NO.: 2KS27861

ENG AR: 179-3953

B: 02Nov1999

S: 16Nov1999 **D:** 15Jan2000

DATE	MILES	RPR DLR	\$ ' S	COMMENTS
8-Nov-00	64950	A73M	\$152.89	Broken Oil Tube
20-Mar-03	217317	AJ55	\$424.38	Shaft Broken
12-Feb-04	287711	A73M	\$5,475.24	Broken
26-May-04	296175	AJ55		Gear Case Gask Leaks

SERIAL NO.: 2KS27877

ENG AR: 179-3953

B: 03Nov1999

S: 16Nov1999

D: 08Dec1999

DATE	MILES	RPR DLR	\$'S	COMMENTS
8-May-02	151660	AJ55	\$671.73	Lack Of Power
20-May-03	267396	B420	\$174.22	Spring Broken
27-May-03	267396	B420	\$1,721.44	
17-Jul-03	275591	A16J	\$3,484.03	Cracked Housing

SERIAL NO.: 2KS27878

ENG AR: 179-3953

B: 03Nov1999

S: 16Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
4-Apr-00	11113	A73M	\$108.38	Sensor Inop
27-Apr-00	12597	A73M	\$429.08	Sensor Inop
27-Feb-03	175560	B420	\$5,400.35	Dropped Valves

SERIAL NO.: 2KS27893

ENG AR: 179-3953

B: 03Nov1999

S: 15Nov1999

D: 08Dec1999

DATE	MILES	RPR DLR	\$'S	COMMENTS
23-Mar-00	16749	A73M	\$512.33	#5 Inject Inop
23-Mar-00	16749	A73M	(\$512.33)	Cat Adjstmnts-Tech-H
30-Mar-00	16755	A73M	\$512.33	Injector Inop
12-May-00	22365	A73M	\$3,356.29	Head Oblonged
7-Nov-01	122961	A73M		Broken Housing

SERIAL NO.: 2KS27897

ENG AR: 179-3953

B: 03Nov1999

S: 15Nov1999 **D:** 08Dec1999

DATE	MILES	RPR DLR	`\$'S	COMMENTS
14-Mar-03	213968	B420	\$419.90	Scored
17-Mar-03	213968	B420	\$5,069.64	Dropped Valve
22-May-04	297804	AJ55	\$1,902.37	Frnt Cover Leak

SERIAL NO.: 2KS27904 ENG AR: 179-3953 B: 03Nov1999

> **S:** 15Nov1999 **D:** 08Dec1999

DATE	MILES	RPR DLR	\$ ' S	COMMENTS
25-Aug-03	214100	A73M	\$4,661.74	Valve Broken

SERIAL NO.: 2KS27905 ENG AR: 179-3953 B: 06Nov1999

> **S**: 16Nov1999 **D:** 15Jan2000

RPR DLR DATE MILES \$'S COMMENTS 15-Sep-03 A73M 288319 \$14,376.71 Broken

SERIAL NO.: 2KS27914 ENG AR: 179-3953 B: 03Nov1999

S: 16Nov1999 **D:** 15Jan2000

				D. 1554112000
DATE	MILES	RPR DLR	\$'S	COMMENTS
4-Jan-00	12	A73M	\$676.71	Bolt Broken
3-Nov-03	295592	A73M	\$4,544.37	Broken
14-May-04	333879	A73M	\$1,554.73	Leaks

SERIAL NO.: 2KS27931 ENG AR: 179-3953 B: 03Nov1999

> S: 16Nov1999 **D:** 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
20-Feb-04	262645	B420	\$0.00	Valvestem Broke

SERIAL NO.: 2KS27936 ENG AR: 179-3953 B: 03Nov1999

S: 16Nov1999 **D:** 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
7-Dec-01	119398	A73M	\$3,790.57	Cracked Flywhl Hsg
9-Sep-02	161292	B420	\$3,663.31	Broken Bolts
6-Feb-03	172420	A73M	\$0.00	Cracked
6-Feb-03	172420	A73M	\$0.00	Cracked
6-Feb-03	172420	A73M	\$0.00	Cracked
6-Feb-03	172420	A73M	\$4,134.69	Housing Cracked

SERIAL NO.: 2KS27953

ENG AR: 179-3953

B: 03Nov1999

S: 17Nov1999 D: 15Jan2000

				D. 133aH200	ŗ
DATE	MILES	RPR DLR	\$'S	COMMENTS	
30-Jan-04	233741	A73M	\$18,447.24	Broken	

SERIAL NO.: 2KS27955

ENG AR: 179-3953

B: 03Nov1999

S: 16Nov1999 **D:** 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
29-Jul-04	249625	AJ55	\$0.00	Flywheel Bolt Broken

SERIAL NO.: 2KS27956

ENG AR: 179-3953

B: 03Nov1999

S: 16Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
7-May-03	228678	B420	\$233.88	T
8-May-03	228678	B420	·	Broken Valves
12-May-04	293880	AJ55		Front Cover Leak
29-Jul-04	251181	AJ55	-	Flywheel Bolt Broke
29-Jul-04	251181	AJ55		Dropped #2 Valve

SERIAL NO.: 2KS27999

ENG AR: 179-3953

B: 03Nov1999

S: 16Nov1999 D: 15Jan2000

DATE	MILES	RPR DLR	\$ ' S	COMMENTS
22-Feb-00	8845	A73M	\$490.43	Injector Failure
22-Feb-00	8845			Cat Adjstmnts-Tech-H

SERIAL NO.: 2KS28276

ENG AR: 179-3953

B: 08Nov1999

S: 16Nov1999

ATE MILES PREDICE S'S COMMENTO

DATE	MILES	RPR DLR	\$ ' S	COMMENTS
12-May-00	14305	A73M	\$108.38	Sensor Inop
26-May-04	248661	AJ55		Gear Case Gask Leaks

SERIAL NO.: 2KS28368

ENG AR: 179-3953

B: 09Nov1999

S: 16Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
29-Jul-04	289473	AJ55	\$0.00	Flywheel Bolt Broken
29-Jul-04	289473	AJ55		Gear Case Gask Lks

SERIAL NO.: 2KS28378

ENG AR: 179-3953

B: 09Nov1999

S: 17Nov1999

D: 15Jan2000

DATE	MILES	RPR DLR	\$'S	COMMENTS
8-May-02	166480	AJ55	\$671.73	Lack Of Power
13-Aug-03	265343	A73M	\$2,437.64	Valve Dropped
13-Aug-03	265343	A73M		Valve Dropped
29-Jul-04	317291	AJ55		Gear Case Gsk Lks
29-Jul-04	317291	AJ55		Cam Ret Bolt Bent